

Guide for Parents & Families



For parents and families of current Higher Education students, please contact Family Connect at: fc@rmit.edu.vn

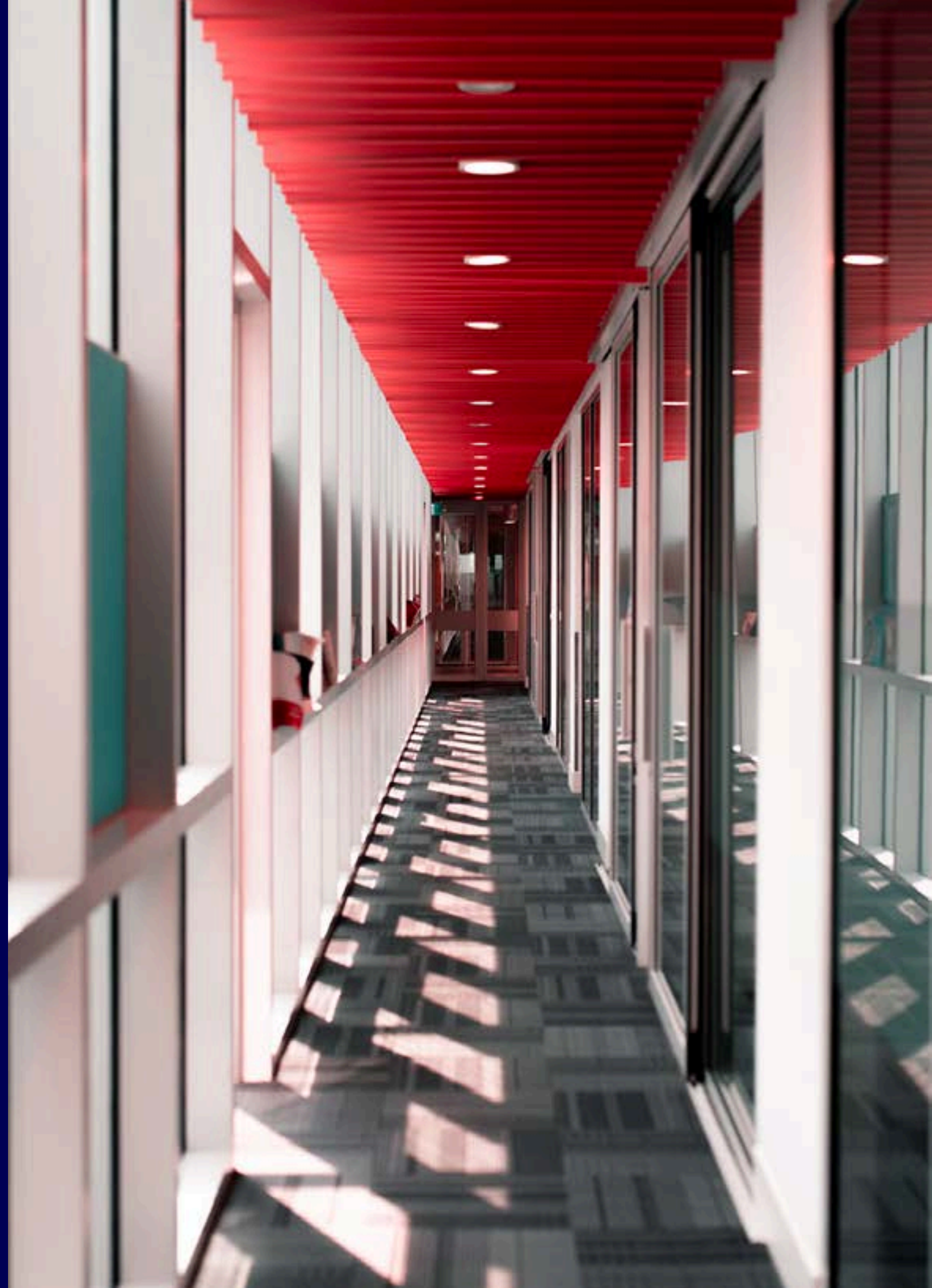


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This guide is specifically tailored for parents and families of higher education students at RMIT Vietnam. It serves as a vital resource throughout your student's academic journey. Within these pages, you will discover a wealth of information on academic support, student services, insights into the engaging campus life that RMIT offers and how you can partner with RMIT to support student wellbeing and success.

The information in this guide is correct at the time of update and should be used for reference purposes only.

Updated February 2025.





Welcome and greetings

Dear RMIT Vietnam Parents and Families,

We are delighted to welcome you and your students to the RMIT community.

As we celebrate RMIT Vietnam's 25th anniversary in 2025, we are excited to reflect on the incredible milestones we have reached and the vibrant community we have built together. It is wonderful to have you as part of this journey, and we value your pride in our thriving community.

Navigating university life can be both exciting and challenging for students, and we understand it can be an anxious time for parents. RMIT is committed to providing resources and services to ensure a safe and supportive learning environment for all students.

RMIT values parents' role in supporting their children and believes education is a partnership between students, families, and the university. As we empower students to take charge of their success, your support is crucial in recognising their potential, encouraging them to take ownership, embrace challenges and proactively seek support from the University when needed.

With this in mind, we encourage parents to utilise the tailored resources created by the RMIT Vietnam Family Connect team to foster your children's independence, while offering essential guidance.

We look forward to building a strong partnership with you and celebrating your students' remarkable success.

Once again, welcome to the RMIT community.

Warm regards,

Assoc. Prof. Seng Kiat Kok
Dean of Students

Ms. Dung Duong
Senior Manager
Student and Family Connect

About

RMIT

PASSION

Our pride in RMIT drives our deep commitment to making a positive impact in the world. We empower our community to share knowledge and expertise, tackling important problems together.

IMAGINATION

We believe that innovation, adaptability, and creativity are essential for a thriving economy, environment, and society. At RMIT, we nurture these qualities through new ideas, shared knowledge, and continuous learning.

INCLUSION

At RMIT, we are committed to fostering opportunity and participation for all. We warmly welcome students from diverse backgrounds, embrace differences and treat everyone with dignity and respect. Our goal is to be an accessible and open institution, dedicated to serving the needs of our entire community.

IMPACT

In everything we do, we aim for positive and lasting impact. By applying shared knowledge to meet society's fast-changing needs, we identify challenges and create opportunities through collaborative design, knowledge exchange, work-based learning, critical problem-solving, and research translation.

Our values

Our values are the heart of who we are and what we stand for at RMIT. They guide what we do and empower us to deliver life-changing experiences for students and the community.

COURAGE

We are not afraid to speak out on important issues affecting our community and the world. We respect the rights of others and recognise our responsibility to the health of our planet and the welfare of all people. We advocate strongly for positive change that benefits everyone.

INTEGRITY

Honesty and fairness are at the core of everything we do. We hold ourselves to the highest ethical standards, ensuring transparency and accountability in all our actions. Our decisions are guided by expertise and evidence, as we strive to uphold RMIT's obligations and reputation.

Global University Rankings



RMIT is an international university of technology, design, and enterprise.

One of Australia's original tertiary institutions, RMIT University enjoys an international reputation for excellence in professional and vocational education, applied research, and engagement with the needs of industry and the community.



123rd
universities worldwide*



18th
globally in Art and Design and 1st in Australia**



10th
highest ranked in Australia*



5th
Sustainability Impact

RMIT ranked fifth globally for sustainability impact***

* 2024 QS World University Rankings
** 2024 QS World University Rankings by Subject
*** 2024 Times Higher Education Impact Rankings

About RMIT



Look back at RMIT establishment in Vietnam



1887

Founded in Melbourne, RMIT was driven by the contribution it could make to the community. This remains a central part of our identity wherever we operate.



2000

RMIT Vietnam was founded in 2000 and eventually welcomed its first cohort in early 2001.



2001

First teaching in Ho Chi Minh City commences at District 3.



2004

Hanoi teaching commences at Diplomatic Compound, Ba Dinh District.



2005

New purpose-built university campus begins operations at Saigon South.



2009

RMIT Vietnam Alumni marks 1000 members



2010

Opening of new premises for Hanoi City campus at Handi Resco Building, 521 Kim Ma, Ba Dinh District



2013

Opening of the landmark new Academic Building 2 at Saigon South campus.



2020

RMIT Vietnam has awarded more than 1400 scholarships, (~367 billion VND) to outstanding high school & current students with high academic achievement.



2022

RMIT had a dynamic student body of 10,500 and a strong alumni network of 17,000.



2023

1,957 RMIT students graduated in Ho Chi Minh City and Hanoi campuses.

2024

RMIT Vietnam celebrates the largest-ever group of graduates.

About RMIT



RMIT learning and teaching

At RMIT, our teaching models are grounded in international best practices to ensure students acquire the skills needed for workplace success. We provide an industry-led and student-centred learning experience. Traditional exams have been replaced by industry-relevant projects, and single-sourced textbooks have given way to contemporary, multimedia resources.

Our Triple A pedagogy (Active, Applied and Authentic) in conjunction with the University's Education Plan to 2025: Learning through Life and Work, is designed to actively engage students in experiential, problem-based learning. This approach helps students develop essential work and life skills through industry-partnered learning and research, leveraging future technologies.

The student experience at RMIT includes classroom learning, facilitated online and self-directed learning, peer learning, industry field trips, and guest speakers. Additionally, students gain critical life and work skills through our Personal Edge program.

Upon successful completion of their academic journey, students will receive a global RMIT degree. All learning outcomes and assessments at RMIT Vietnam are equivalent to those delivered at RMIT Australia. Furthermore, we are constantly monitoring, updating, and improving our courses to meet the high standards for RMIT University as well as the Vietnamese and Australian governments.



Blended learning

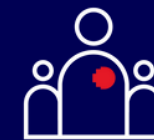
Blended learning is a well-established method with many proven benefits for students in terms of learning and future career readiness. RMIT provides world-class blended learning with both face-to-face and online experiences in a global network, a supportive community, and real-world skills.

Our blended learning experience is accessible, inclusive and connected. Supported by our specialist spaces, equipment and technologies, it combines the high quality of your education and learning outcomes with an enhanced digital experience that equips learners for working life in the 21st century.

We invite parents to explore RMIT Blended Learning through this video



RMIT nurtures a 21st century skillset



Face-to-face classes



Online experience



Global virtual presentations



Computer skills



The RMIT Student Experience

From extra and co-curricular activities to programs for volunteering, leadership and clubs, we ensure the student life that your child gets immersed in is dynamic and transformative. Students can discover various opportunities to engage with the community and expand their skills, experience, networks, and make friends for life, throughout the whole student journey from orientation to graduation.

RED Volunteer Program

Through key events hosted by RMIT Event Drive (RED) volunteer program, students can build leadership and communication skills, have fun, and get first-hand experience in planning and delivering events and activities.

Student Club Program

There are over 60 clubs for students to make the most of their time at RMIT, covering a diverse range of topics, from academic to sports & arts and social & special interest clubs.

Tip for parents: Motivate your students to explore diverse club community on the semesterly Club Day where all the clubs come together to showcase what they are about. Joining a club is a fantastic way to balance studies with fun, build skills, and connect with inspiring peers.

Student Leadership Program

RMIT offers endless opportunities for students to learn and grow as a leader. Our Leadership Program includes formal training, project works, leadership symposium and so much more to explore, challenge, and maximize students' leadership mindset and potential.

Student Activities & Events

When your student studies at RMIT, they are a part of a vibrant and welcoming community filled with social, cultural, sporting and recreation activities. Every semester, RMIT organises plenty of activities and events across campuses where students find their lasting friendships and create memorable moments in their student life.

State-of-the-art campus facilities and comfortable study spaces

In addition to newly built, high-tech facilities, RMIT also offers a range of collaborative and social spaces.



Breakout areas are key places on campus where students can come together to study over lunch or coffee, study solo or socialise.



Labs are classrooms equipped with specialised software and designed to accommodate different technical courses.



Meeting rooms are bookable through Outlook calendar. Students can reserve rooms to work on group projects and presentations on campus.



The Recreation and Event Complex provides sports, fitness and recreational facilities to promote social connectivity, teamwork, leadership, skill development, multi-cultural immersion, and fun!

Guided campus tours for parents and families of current students can be arranged by contacting the Family Connect team at fc@rmit.edu.vn.

Tour availability is limited to ensure the best experience for on-campus student activities.

Virtual tour

Saigon South Campus



Hanoi Campus



University Highlights

As your student dives into a new life experience, let's see how the vibrant student life at RMIT Vietnam would be through these highlighted events.



RMIT Vietnam celebrates the largest-ever group of graduates in 2024



Future Founders Competition



Carnival Day

Club Day



Pride Week

RMIT Wellbeing Fair



2024 Accessibility Design Competition

"A world that works for all"



TEDxRMIT



RMIT Global Leader Experience





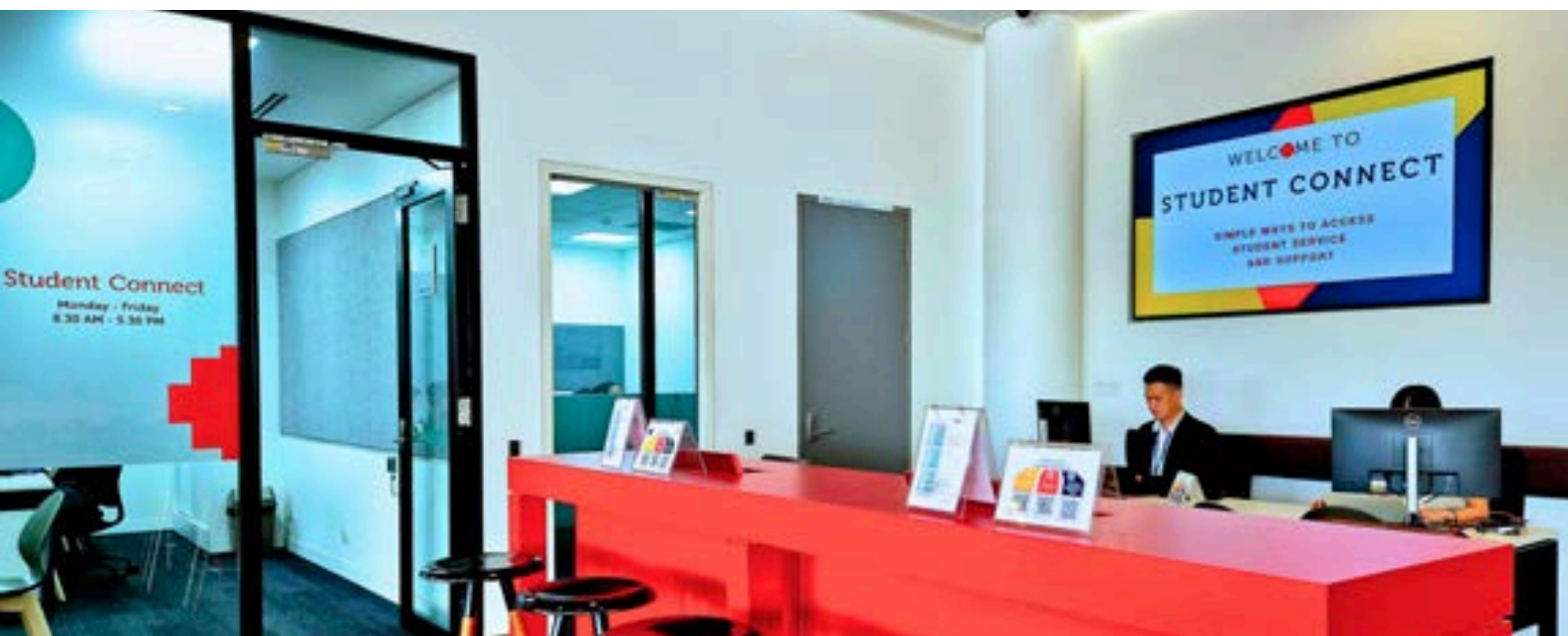
Student Connect

Your students have questions about their studies and university life but are not sure who to ask? Student Connect is here to help.

Student Connect offers simple ways to access student services and support. The service is available on campus, via chat and phone. Students can also submit enquiries online any time via the Student Connect Online Portal.

Students may contact Student Connect for support relating to:

- Personalised course or program consultation
- Enrolment and class timetables
- Fees and payments
- Results and graduation
- Student ID card
- University policies and procedures
- Referral to other student support services



Student records & privacy



Student records and privacy

RMIT values the privacy of every individual and is committed to the responsible handling of personal information in accordance with Australian and Vietnamese data protection laws. Students aged 18 and above are considered adults and have the right to consent for the University to discuss select administrative matters with third parties. Without such consent, RMIT cannot disclose student personal information, including their enrolment, grades and financial records.

We recommend that parents and families have a talk with their students about sharing information.



Student responsibilities

- Provide up-to-date, accurate and timely student information when required.
- Work with honesty and integrity.
- Be fully committed to their own learning, the decision they take in relation to it, and the challenges involved.
- Take the lead in solving their problems and be responsible for their actions related to academic and social decisions. Students are suggested to contact lecturers and course coordinators if they have questions or concerns about course content or academic performance.
- Utilise university facilities and resources, follow relevant policies while exploring the opportunities outside the classroom to enhance social skills and widen the network.

Academic Support

Throughout the study at RMIT, students can get support from several services to maximise their learning potential and head towards academic success.

Student Academic Success (SAS)

SAS provides students with academic support that helps students study with efficiency, understand their course materials in-depth, or plan their assignments. SAS offers skills and strategies for students to achieve their academic goals.

SAS Services

Peer Assisted Learning Services

Support from fellow students who performed well academically and are trained by SAS.

Learning and Language Advising

Students can get professional support from a Learning Advisor in studying or doing their assignments.

Academic Success Advisors

Students facing academic challenges can get their studies back on the right track with the help of this team of experts.



Library

RMIT Vietnam Library is one of the largest English language libraries in Vietnam with over 700,000 offline and online resources and hosts several archives and digital exhibitions. Students get access to a large collection of online resources, including databases, e-journals, e-books and streaming videos, subject guides and more to assist their learning and research.

Support from the Library includes



Citing and referencing tools



Essential library skills workshops



Consultation with Liaison Librarians



Online tutorials

Career and employability services

It is never too late to start planning and preparing for work and life after university. RMIT students usually have an edge in an increasingly competitive job market thanks to their early preparation and access to career information through programs and services from day one to the day they graduate and beyond.

Career Services - Job Shop

The one-stop-shop for everything careers related; workshops, resume reviews, job searching advice, jobs on campus and more! Students can meet an Employment Consultant to receive feedback and advice on job application preparation.



Careers online portal

A free resource where students can plan each step of the job application. This platform will give them the tools to create an actionable career plan and open the door to job opportunities in Vietnam and around the world.



Career Programs and Events



Personal Edge

Personal Edge is a series of events aimed at helping students develop a wide range of knowledge and skills alongside their formal academic study. The program takes place every semester with topics ranging from training workshops to company visits for unique insights into industry-leading workplaces.



Career Mentoring program

Career Mentoring program fosters 1-to-1 mentorships between RMIT students/recent alumni and industry professionals. With RMIT's strong links to industry, students and recent alumni receive instant access to a powerful and diverse network of industry leaders - both locally and globally. The mentoring relationships help prepare students and recent alumni for a successful future beyond RMIT.



Careers Fair

Careers Fair is an annual week-long event connecting students with industry. An opportunity that students can talk to recruiters and industry from leading organisations, expand network and explore employment opportunities.

Get ready for work and life



At RMIT, all students can enjoy regular professional development events designed to support their personal and career growth



300+

corporate partners serve as career advisors for RMIT students.

2133

students participating in the Personal Edge program.

425

business partners engage in learning sessions, inviting students to actively participate in company projects and gain practical experience.

2082

internship programs have been organised between RMIT and partners.

2250

partner organisations feature recruitment page for RMIT students.

21720

students take part in the work-integrated-learning (WIL) project.

**Updated December 2023*

Health and Wellbeing

As RMIT understands the impact of physical and emotional health on student learning progress and growth, we place a strong focus on building a culture of self-care and wellbeing awareness within RMIT community.



RMIT Counselling and Psychological Services

Counsellors are available to talk about any issues students may have – whether they are personal issues, mental health and wellbeing or study-related issues.



Safer Community

If students feel unsafe and have concerns about threatening or unwanted behaviors (including bullying, sexual harassment, assault, and relationship violence), they can speak to Safer Community.



RMIT Health Centres

RMIT Health Centres are located on campus and run by a dedicated team of nurses and doctors trained in Vietnam and overseas. The centres offer routine medical consultations for acute conditions, general health education and advice, emergency services and referrals to specialist services as necessary. Students can make an appointment with the doctor of their choice or be seen on the same day without an appointment. All visits are private and confidential. There is no additional charge for all consultations and immediate treatment provided on site.



Equitable Learning and Accessibility (ELA)

Currently in Vietnam, RMIT is the first and only higher education institution which can support the needs of students who are neurodiverse or living with a disability, mental health condition, a long-term health concern or having carer responsibilities impacting their educational participation through the provision of appropriate educational adjustments.

Students can request the support and have an equitable learning plan created, which includes:

- Adjustments to their study conditions e.g. assignment extensions, alternative assessment arrangements, use of assistive devices
- Course materials in other formats
- Student aid staff
- Assistive technology

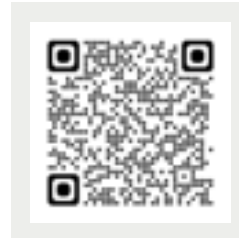


To know more information about how RMIT can support students' needs and how to register, please scan this QR code

Global study opportunities

RMIT Vietnam students can broaden their study experience and immerse in a new and unique culture at RMIT Australia or a partner university in another country with various global study opportunities available.

Read more about Global Experience by scanning this QR code



Semester-based exchange programs

Cross-campus to RMIT Melbourne and RMIT Interlocation programs

- **Cross-campus to RMIT Melbourne:** Study overseas from one to two semesters at RMIT in Melbourne, Australia.
- **RMIT Interlocation programs:** RMIT delivers a range of programs in Singapore, China and Hong Kong with our university interlocation partners. This makes Interlocation studies an easy option for RMIT students.

Exchange programs with RMIT partners

- **The Australian Technology Network of Universities:** Spend a semester abroad with our network of the most innovative and enterprising university partners in Australia.
- **Global exchange to partner worldwide:** Global Exchange Program is a short-term study commitment of one or two semesters at a partner university overseas.

Short courses and programs

- **Short courses outside Vietnam:** Study tours, summer and winter programs, and other short courses are a great way to get a global experience and fast-track your degree.
- **Global Leadership Program:** Develop your leadership style and enhance your cultural intelligence skills with a range of programs on your campus or online.



Transfer program to RMIT Melbourne

This program is suitable for students who are studying at RMIT Vietnam but want to complete their remaining courses and degree at RMIT Australia.



Partnering with RMIT

Research shows that strong student-parent relationships can have positive impacts on students' transition to university, identity development and career exploration. As your student transitions to university, an adult learning environment, your role in their life is changing but remains as important as ever.

Roles of RMIT

Quality of learning & teaching

We are committed to providing a transformative student experience through inclusive teaching and interactive, student-centred learning.

A safe and respectful community

We are proud of RMIT's diverse and inclusive community, and we believe that everyone deserves to feel safe, respected and valued. We are committed to providing a safe, supportive and sustainable environment.

Hands-on experience

We equip students with real-world experiences and the skills to succeed in a rapidly evolving world.

Maintain effective communication

We provide students with timely and accurate information about their progress, programs and services. Additionally, we include student voices in decision making and support the students' organisation.

Roles of parents and families

As parents and families, your support is invaluable in helping your students navigate their university journey. While RMIT upholds strict privacy guidelines, you can still play a crucial role by maintaining open communication with your students, encouraging their independence, and guiding them on accessing RMIT's relevant resources, services and support.

Be a source of trust, encouragement and motivation

Be attentive listeners and trusted mentors or coaches when needed. Maintain open communication without judgment so that your student feels trusted and connected to share their experiences with you.

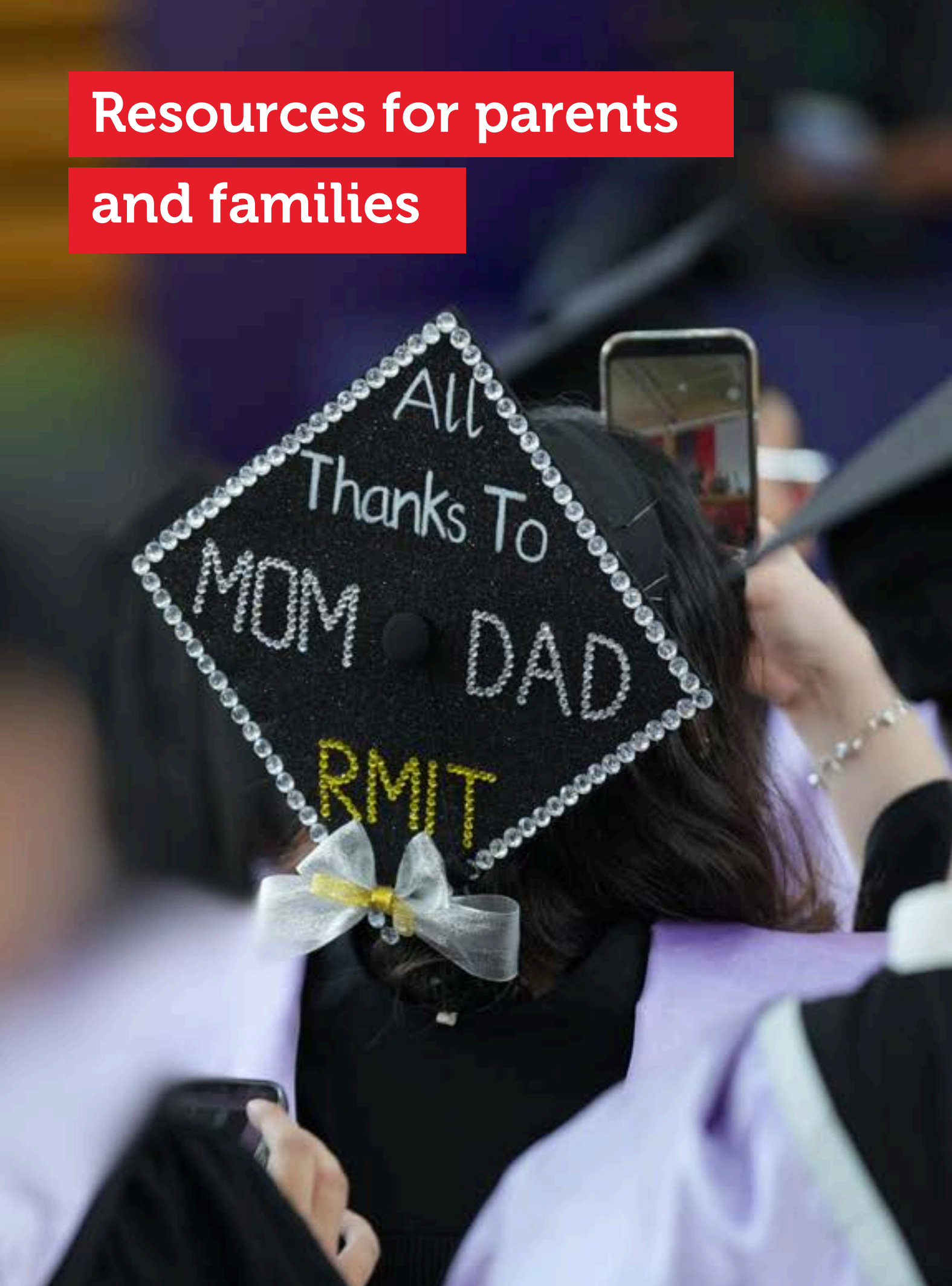
Foster autonomy

The empowerment from parents to nurture student's autonomy is crucial to students' independence and resilience. By fostering students' sense of responsibility, decision-making abilities, and problem-solving skills, you are helping to prepare your students ready for their future work and life.

Know university resources

RMIT offers a wide range of free resources, services and support for your student. Familiarise yourself with these resources and encourage your student to actively use them.

Resources for parents and families



Resources for parents and families are designed specifically for parents to share in our university mission of providing an exceptional student experience.



Visit our website to learn more and become part of our network.



Subscribe to parent newsletters to stay updated on information, events, and to gain more insights into student life and happenings around campus.



Family Welcome Day is designed to introduce parents of new RMIT students to university resources, tools and facilities that will help students successfully transition to university life at RMIT.

Family Welcome Day

Chào mừng Phụ huynh và Gia đình Tân sinh viên RMIT · 10/2024





What other RMIT parents have to say

Parent of Vo Tran Lan Anh, Professional Communication alumna

Mr. Vo Tuy Linh

Over Lan Anh's 4-year journey at RMIT, we have seen her grow with an open mindset and a strong network of friends. Initially, when Lan Anh first got into RMIT, we were concerned about language barriers preventing us from supporting our daughter. However, the environment at RMIT has helped her mature and become independent. As a result, we have come to trust RMIT's teaching approach.

We are also glad to learn about the Family Connect team. The RMIT parents & families program keeps us informed and allows us to support Lan Anh both emotionally and physically, as she moves toward a bright future.



Parent of Luu Duy Toan, Information Technology alumnus

Mrs. Tran Kim Thuong

Before enrolling at RMIT, my son was a quiet and shy boy. But, 4 years later, he has changed so much that even we, his parents, are surprised. Choosing RMIT for Toan's study was indeed among the best choices in my life. I see my child mature every day since stepping into RMIT environment.

Toan often shares with the family about the opportunities to meet and interact with talented friends, both domestically and internationally, and the chance to learn from very dedicated teachers. The learning environment, which encourages open communication and connection with a network of talented friends, motivates him to strive and continuously thrive. I feel that I have chosen the right educational setting for him.



Parent of Mai T. Tuyet Ngan, Digital Marketing alumna

Mrs. Le Hoang Phung

Thank you RMIT Vietnam for making my daughter who she is now! Ngan gained knowledge in her field of study, accumulated experience, and improved her soft skills to meet the needs of businesses. My husband and I observed significant changes since Ngan began her journey at RMIT. She is more confident and passionate than before.





Tips and tools for parents and families

As parents and families of RMIT students, you play an important role in supporting your child's academic journey. This section is designed to empower you with practical advice and best practices.

Be patient and encourage your students to be their own advocate

At RMIT, students are encouraged to act for themselves and take charge of their responsibilities. Rest assured your students are not alone. RMIT provides a wide range of resources and services to create a safe and supportive learning environment.

If your students need support or have questions but are not sure who to ask, encourage them to speak to Student Connect. Student Connect is a friendly service and is available on campus, online and via phone. They can help with a wide range of questions and requests, such as courses and programs, timetabling, fees and other administrative matters.



Offer emotional support for your students

Your students would appreciate your understanding and having you as their trusted person. Below are some tips for parents to offer emotional support for university students:

- Maintain open communication: keep lines of communication open for your child to share stories.
- Create a plan: work together to develop a plan for managing challenges and overcoming difficulties.
- Acknowledge differences: understand that university is different from high school.
- Learn about student support services: Familiarise yourself with available student services.
- Encourage differences: Allow space for your student to grow as this impacts positively on their mental health.

Checklist for first-semester students and families

After accepting the Offer Letter, new students should:

- Pay deposit.
- Follow RMIT instructions to set up their RMIT account.
- Plan their enrolment and class timetable.
- Join Student Orientation. During Orientation Week, students will get to know all student services and key contacts, meet new friends and lecturers, discover clubs and societies on campus and get ready to make the most of student life at RMIT.
- Pay tuition fees. Tuition fee invoices are available for students via their student email and myRMIT.
- For Vietnamese students, check email and provide information for national medical insurance.

How families can help:

- Arrange safe transportation and accommodation.
- Know key dates, and discuss mutual expectations for staying in touch, time management, and study skills.
- Discuss financial and payment plan with your students if possible.
- Encourage your students to participate in Orientation activities and check their student email frequently.

Key information for parents and families of international students

Buddy program

The Buddy Program pairs RMIT student volunteers with international students, providing support both on and off campus. Buddies, who are local students, offer valuable insights into Vietnamese culture and help international students make the most of their time in Vietnam.

Buddies also help to organise activities for international students including orientation, city trips and cultural tours, cooking classes, a welcome dinner, and Vietnamese language classes.



Managing homesickness

Join in

We encourage students to get involved and be a part of our community along with local Vietnamese students, and staff to make the most of their time in Vietnam. If students have hobbies or interests, they can explore a variety of clubs and communities. Parents can read more about club activities [here](#).

Talk to people

If students need assistance or wish to talk to someone, they can speak to our Wellbeing staff, who are available to provide confidential counselling services and support.

RMIT Vietnam has been recognised internationally for its excellent support services for international students. To ensure your students have the best experience, RMIT Vietnam offers a wide range of proactive support services and activities.

- International Health Insurance is compulsory for all international students. Suitable medical insurance is arranged by RMIT Vietnam on students' behalf.
- Study visa support: International students are expected to have a valid student visa sponsored by RMIT Vietnam and comply with Vietnam immigration regulations.
- RMIT Vietnam provides a free airport pick-up service for new higher education international students.

Furthermore, international students can contact Student Connect for advice and support via different contact channels.



Eline Kristoffersen Paulsen – an international student's perspective

“As an exchange student from Norway studying innovation and business development, I had a truly enriching experience at RMIT. From the moment I arrived, I was warmly welcomed by the buddies, both at the start and throughout the semester.

The courses have been engaging and the support services, such as Student Connect, have been invaluable. I have found myself spending time on campus even outside of class hours as I like to immerse myself in the welcoming atmosphere and dynamic activities at RMIT. RMIT now holds a special place in my heart. I wholeheartedly recommend RMIT to others, as it has been a fulfilling and rewarding experience.”

How to Speak RMIT

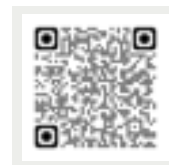
Familiarise yourself with some of the RMIT terms that your students may use and mention when sharing stories.



| Words | Meaning |
|---------------------------------|---|
| Assignment | Assignments are tasks or projects assigned by professors that students need to complete as part of their coursework. These can include writing essays, conducting research, solving problems, or creating presentations. Assignments help students apply what they've learned, demonstrate their understanding, and contribute to their final grades. |
| Deadline | Assignments have specific due dates, commonly known as "deadlines". Missing a deadline can result in a lower grade, so students need to manage their time effectively to ensure they submit their work on time. |
| Academic calendar | An academic calendar outlines key dates for the academic year, including semester start and end dates, public holidays, and payment due dates. This helps students manage their time effectively, including a personal development week in week 6 or week 7 for activities and workshops supporting personal and professional growth. |
| myRMIT | myRMIT gives students access to everything they need to manage their studies, from enrolment through to graduation, including: enrol into classes, update personal details, check timetable, view results, apply for scholarships, apply to graduate, and much more. |
| Semester break/Sem break | "Sem break" is short for "semester break". This is when students are not attending classes because they are between semesters. Semester breaks at RMIT typically last four weeks. |
| GPA | The Grade Point Average (GPA) at RMIT is a measure of a student's academic performance. It is calculated on a 4.0 scale and provides an average of the grades a student has achieved in their courses. |
| Credits | Students can choose to study from 1 to 3 courses (equivalent to 12 - 36 credits) in a semester. |

Key dates

& calendar 2025



Semester 1/2025

| | |
|--------------------|--------------------------------------|
| 24-28 Feb 2025 | Orientation Week (new students) |
| 28 Feb 2025 | Tuition Fee Invoices |
| 01 & 02 Mar 2025 | Family Welcome Day |
| 03 Mar 2025 | Semester 1, 2025 begins |
| 14 Mar 2025 | Last date to add classes (courses) |
| 21 Mar 2025 | Deadline for payment of tuition fees |
| 10 Apr 2025 | Hanoi Graduation Ceremony |
| 14-18 Apr 2025 | Saigon Graduation Ceremonies |
| 16 Jun 2025 | Results released |

Semester 2/2025

| | |
|--------------------|--------------------------------------|
| 23-27 Jun 2025 | Orientation Week (new students) |
| 27 Jun 2025 | Tuition Fee Invoices |
| 28 & 29 Jun 2025 | Family Welcome Day |
| 30 Jun 2025 | Semester 2, 2025 begins |
| 11 Jul 2025 | Last date to add classes (courses) |
| 18 Jul 2025 | Deadline for payment of tuition fees |
| 13 Oct 2025 | Results released |

Semester 3/2025

| | |
|--------------------|--------------------------------------|
| 20-24 Oct 2025 | Orientation Week (new students) |
| 20 Oct 2025 | Tuition Fee Invoices |
| 21 & 25 Oct 2025 | Family Welcome Day |
| 27 Oct 2025 | Semester 3, 2025 begins |
| 07 Nov 2025 | Last date to add classes (courses) |
| 14 Nov 2025 | Deadline for payment of tuition fees |
| 29 Dec 2025 | 2026 Re-enrolment |
| 09 Feb 2026 | Results released |

Note: These dates and times are applied to 12-week courses and will be updated regularly. View the academic calendar via this QR code

Fees & payments

Students can view tuition fees and charges for each semester via the Financial Account tile on myRMIT. They can also check overdue fees and any remaining credit balance in their account.

Payment options



Bank transfer



Online payment via Vietcombank



Direct deposit in RMIT Vietnam's Vietcombank account



Bank card payment on campus and at Vietcombank headquarters



*For further details, please scan this QR

Financial support: Scholarship for current students

High-achieving students may qualify for academic scholarships based on outstanding academic performance. In 2024, 21 scholarships were offered to currently enrolled RMIT Vietnam undergraduate students.

More information about RMIT Vietnam Scholarship can be found via this QR code.



*Disclaimer:

RMIT University maintains official communication for matters related to fees and payments via RMIT website. Students needing assistance should contact Student Connect. For parents and families of current students, please contact Family Connect. Scan the QR code for the contact details.



Medical insurance

Health insurance is mandatory for both international and Vietnamese students studying at RMIT Vietnam and is included in the tuition fee invoice. The University collects this fee on behalf of third parties.

For Vietnamese Students

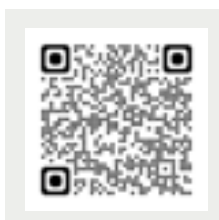
- The University arranges health insurance through the Vietnam Social Insurance unit.
- In the first semester, after paying the fee, students must provide personal information as instructed via email from Student Billing.
- In subsequent years, insurance is automatically renewed.
- Students can check their insurance details on myRMIT and contact Student Connect for enquiries.

Registration steps for First-Year Students

- **Check RMIT Email:** Look for a follow-up email from the Student Billing team.
- **Complete the TK1 form or provide social insurance number:** Fill in student's personal information and submit it to the Student Billing team. Or students can search for their social insurance number online and submit it to Student Billing.
- Once registered, the University will automatically renew their medical insurance annually.

For International Students

International Health Insurance is compulsory for all international students. Suitable medical insurance will be arranged by RMIT Vietnam on student's behalf. Scan the QR code for more details.



For Students with Existing Insurance

If students have an existing medical insurance as arranged independently, and would like to request a medical insurance waiver, students must provide proof of insurance at least 10 days before the start of the semester via myRMIT.

Steps:

- **Visit myRMIT:** Find the Submit Request tile.
- **Complete the Waiver Form:** Choose either the Domestic Insurance Waiver form or the International Insurance Waiver form.
- **Submit Supporting Documents:** Provide evidence of existing insurance for review.
- Wait for results via email, or contact Student Connect for further assistance.



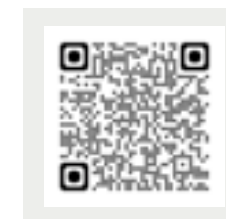
Frequently Asked Questions

As RMIT parents and families, who should I contact for questions and support?

RMIT Vietnam Family Connect provides support and services specially designed for parents and families of current Higher Education students. The team can help with familial questions and offer useful resources so that parents can partner with the University for student wellbeing and success.

Where can I find information about breaks and holidays?

Students and parents can find the detailed academic calendar via this QR code



We encourage parents and families to talk to their students to understand breaks and plan them together.

In special/emergency circumstances that students need to be absent from class, what should students do and how can parents/ families support them?

In circumstances that students might be absent from class or need special arrangements for their studies, students may consider taking the following steps as soon as they can:

Step 1: Notify lecturers: students should promptly inform their professors about the situation.

Step 2: Contact Student Connect for further advice.

Parents and families can provide emotional support and encourage students to access university resources and available student support services during their absence. Students always have direct access to their account on RMIT systems where they can make updates and requests 24/7 without the need to be on campus. Otherwise, if you need to talk to someone about your student's studies, you may consider contacting Family Connect for general advice regarding available student resources at RMIT.



